

# Modern Day Slavery Directory of Support

A  
directory  
of support  
for adults  
and  
children

## Purpose

This directory is intended to be used by professionals working with adults or children who have been identified as victims/potential victims of modern day slavery. It can be used to access support both pre and post National Referral Mechanism (NRM) and for those who choose not to enter the NRM.

## How to use the directory

The **Timeline of Support** can be used as a quick reference to find out what support is available at each stage of the NRM process and then full details about the organisation can be found within the **Adults** or **Children's Services** sections.

The **Additional Services** section can be used for those who do not necessarily meet the criteria for modern slavery but who may be being exploited in other ways and require advice and support. This includes support services unique to Wolverhampton and wider West Midlands support.

The directory is not exhaustive and there may be other support available both locally and nationally as services develop. If you feel there are services missing from the directory or have any comments or queries please contact [ruth.worsey2@wolverhampton.gov.uk](mailto:ruth.worsey2@wolverhampton.gov.uk)

**\*\*\*If a potential victim requires urgent support it is the responsibility of the First Responder to refer to the Salvation Army – 0800 808 3733 \*\*\***

## Review

The directory will be reviewed every three months to ensure all contact details are up to date. Date of next review: August 2021.

Version 1.0 May 2021

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## Timeline of support

Pre-NRM	NRM submitted	Post NRM	No NRM	Other
West Midlands Anti-Slavery Network	Black Country Women’s Aid	The Adavu Project	British Red Cross	Unseen
The Salvation Army	The Salvation Army			The Medaille Trust

## National Referral Mechanism (NRM)

If you need to complete an NRM as a first responder use this [link](#)

For help and guidance on completing an NRM if you are a first responder please refer to the **NRM Toolkit** (this will link to the toolkit once complete)

# Adult services



**Client group:** Adult males and females

**Type of support:** Support adult survivors who have left NRM with a positive Conclusive Grounds (+CG) decision

**Contact no:** 0121 647 1960 and ask for Adavu



**Client group:** Adult women and children who have been referred through NRM.

**Type of support:** Women's refuge and outreach work (regional subcontractor of Salvation Army).

**Contact no:** Advice line: 0121 553 0090 (Mon-Fri 9-5)

24-hour support: 0121 552 6448



**Client group:** Adult male and females

**Type of support:** Provide advice and support on a case-by-case basis.

**Contact no:** 0121 7665444 or email [RSWestMids@redcross.org.uk](mailto:RSWestMids@redcross.org.uk)



**Client group:** Adult male and female and families

**Type of support:** Safehouses

**Contact no:** 0800 06 999 16



[www.salvationarmy.org.uk](http://www.salvationarmy.org.uk)

**Client group:** Adult male and female referred through NRM

**Type of support:** Specialist support programme (under the Victim Care Contract).

**Contact no:** 0800 808 3733 Confidential referral helpline (24/7)  
[mstreferrals@salvationarmy.org.uk](mailto:mstreferrals@salvationarmy.org.uk)



[www.unseenuk.org](http://www.unseenuk.org)

**Client group:** Adult male and female and children

**Type of support:** Safehouses and outreach

**Contact no:** 0303 040 2888 (general queries)  
08000 121 700 (Modern slavery helpline 24/7)



[www.westmidlandsantislavery.org](http://www.westmidlandsantislavery.org)

**Client group:** Adult males who require safe accommodation prior to NRM referral

**Type of support:** Semi-supported safehouse

**Contact no:** Amber Cagney – 0790747668  
[amber.cagney@wmasn.cjsm.net](mailto:amber.cagney@wmasn.cjsm.net)

# Children's services



[www.barnardos.org.uk](http://www.barnardos.org.uk)

**Client group:** Child victims of trafficking.

**Type of support:** Independent Child Trafficking Guardianship Service (ICTGS). Refer to the ICTG service after notifying the local authority and before completing NRM.

**Contact no:** Barnardo's National Counter Trafficking Service 24/7 Support Line 0800 043 4303.



[www.blackcountrywomensaid.co.uk](http://www.blackcountrywomensaid.co.uk)

**Client group:** Adult women and children who have been referred through NRM

**Type of support:** Women's refuge and outreach work

**Contact no:** Advice line: 0121 553 0090 (Mon-Fri 9-5)  
24-hour support: 0121 552 6448



[www.unseenuk.org](http://www.unseenuk.org)

**Client group:** Adult male and female and children

**Type of support:** Safehouses, outreach and advice for professionals.

**Contact no:** 0303 040 2888 (general queries)  
08000 121 700 (Modern slavery helpline 24/7)

# Additional services



**Client group:** Children and young people who are at risk or have been affected by sexual exploitation (Empower Project).

Girls who are part of or at risk of becoming involved in gangs (iGirl and Clued Up Projects)

**Type of support:** Mentoring, prevention and intervention projects.

**Contact no:** 01902 572040



**Client group:** 11-30 year olds vulnerable to exploitation by gangs including youth violence and county lines.

**Type of support:** Outreach work with those on periphery as well as those who are entrenched and want to exit gang lifestyle.

**Contact no:** 11-18 year olds – Rhia Vassallo, Senior Operations Manager, 07730 350598  
[WVRS@catch-22.org.uk](mailto:WVRS@catch-22.org.uk)

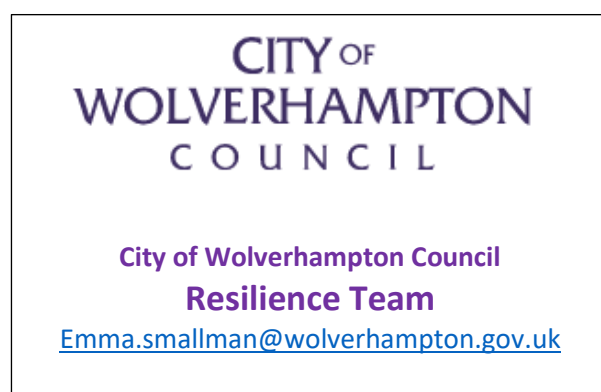
18-30 year olds – Andrew Gray, 01902 275264/ 07713 080452  
[andrew.gray@catch22.cjism.net](mailto:andrew.gray@catch22.cjism.net)



**Client group:** IRIS Project works with females with experience of sex work, survival sex and/or sexual exploitation.

**Type of support:** Outreach work

**Contact no:** 01902 341822



**Client group:** Victims who need immediate safeguarding by removal from property.

**Type of support:** Can access emergency accommodation for 72 hours if individual is unable to return to the premises.

**Contact no:** Emma Smallman, Resilience Manager, 01902 556560 (office hours). Out of hours - 01902 552999 and ask for the Emergency Response Officer to be paged



[www.power2.org](http://www.power2.org)

**Client group:** Children and young people up to age 25 where there are concerns around exploitation, instability in home environment or demonstrate high risk-taking behaviours.

**Type of support:** Outreach work to help young people live safely as they progress towards adulthood.

**Contact no:**

[requestforserviceforpower2@wolverhampton.gov.uk](mailto:requestforserviceforpower2@wolverhampton.gov.uk)



[www.project17.org.uk](http://www.project17.org.uk)

**Client group:** Families with children who have No Recourse to Public Funds (NRPF)

**Type of support:** Advocacy and help improve access to local authority support.

**Contact no:** 07701 330 016

**STOPLOANSHARKS**  
Intervention . Support . Education

[www.stoploansharks.co.uk](http://www.stoploansharks.co.uk)

**Client group:** Anyone who feels they may have been a victim of a loan shark (adults & children)

**Type of support:** Investigate and prosecute illegal money lenders and provide advice to victims.

**Contact no:** 0300 555 2222 24-hour helpline or complete report online

**St Giles**

Turning a past into a future

[www.stgilestrust.org.uk](http://www.stgilestrust.org.uk)

**Client group:** Young people involved or at risk of being involved in county lines.

**Type of support:** Mentoring and outreach.

**Contact no:** Steve Clarke, Midlands Regional Manager, [steve.clarke@stgilestrust.org.uk](mailto:steve.clarke@stgilestrust.org.uk) 07770012447



[www.st-georges-house.org.uk](http://www.st-georges-house.org.uk)

**Client group:** Vulnerable and marginalised men with experience of or at risk of rough sleeping, substance misuse, offending behaviour and suicide.

**Type of support:** Advice, advocacy, support and guidance around benefits, housing, employment and finance.

**Contact no:** 01902 421904



[www.wolverhamptonhomes.org.uk](http://www.wolverhamptonhomes.org.uk)

**Client group:** Homeless or those at risk of becoming homeless

**Type of support:** Homelessness and housing need.

**Contact no:** 01902 556789 – option 6  
Emergency out of office hours: 01902 552999

## Homeless services

Shelter provide advice on how to make a homeless application and how the 'local connection' works: [https://england.shelter.org.uk/housing\\_advice/homelessness/local\\_connection](https://england.shelter.org.uk/housing_advice/homelessness/local_connection)

### **The National Homelessness Advice Service (NHAS): Expert Consultancy Advice line for Professionals**

Expert advisers are available by telephone and webchat to provide free expert advice on housing, homelessness, housing debt and benefits issues. They can provide written confirmation of the advice that they have provided, including references and links to resources for your file. Full details can be found at:

<https://www.nhas.org.uk/professionals/advice-line>

## Training

Training on Modern Slavery/Human Trafficking and Exploitation (adults and children) is regularly available from [Wolverhampton Safeguarding Together](#)

If you would like to discuss any additional training for yourself or your organisation on Modern Slavery or NRM referrals please contact [ruth.worsey2@wolverhampton.gov.uk](mailto:ruth.worsey2@wolverhampton.gov.uk)