

Strengthening Families covering the City of Wolverhampton

Useful Contact Guide

This guide has been produced to provide you with contact information for key staff across the Strengthening Families service.

This guide includes;

- A brief introduction to each service and the work each team undertakes
- Relevant email addresses
- Contact numbers

Management Structure Chart

Louise Anderson

Head of Strengthening Families

Tel: 01902 555534

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Cherry Iacono

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Leah Arnold

Service Manager

Mob: 07773 192309

Email: leah.arnold@wolverhampton.gov.uk

Below are the locations of the **8 strengthening families hubs** across the City.

Bingley Strengthening Families Hub

Serving: Penn, Merry Hill & Penn Fields
Address: Norfolk Road, Pennfields, Wolverhampton
Postcode: WV3 0JE
Telephone: 01902 551979

Dove Strengthening Families Hub

Serving: Bushbury, Oxley & Pendeford
Address: Grangefield Close, Ryefield, Wolverhampton
Postcode: WV8 1XF
Telephone: 01902 550887

Eastfield Strengthening Families Hub

Serving: East Park, Eastfield & Portobello
Address: Colliery Road, Wolverhampton
Postcode: WV1 2QY
Telephone: 01902 558331

Graiseley Strengthening Families Hub

Serving: Blakenhall, Springvale & All Saints
Address: Pool Street, Blakenhall, Wolverhampton
Postcode: WV2 4NE
Telephone: 01902 550670

Low Hill Strengthening Families Hub

Serving: Low Hill & The Scotlands
Address: 26 –28 Fourth Avenue, Low Hill, Wolverhampton
Postcode: WV10 9LZ
Telephone: 01902 553285

Rocket Pool Strengthening Families Hub

Serving: Bilston, Bradley & Ettingshall
Address: 25a Rocket Pool Drive, Bilston, Wolverhampton
Postcode: WV14 8BH
Telephone: 01902 556416

The Children's Village Strengthening Families Hub

Serving: Wednesfield, Heath Town & Ashmore
Address: Graiseley Lane, Wednesfield, Wolverhampton
Postcode: WV11 1PE
Telephone: 01902 553783

Whitmore Reans Strengthening Families Hub

Serving: Tettenhall, Whitmore Reans & Dunstall
Address: Lansdowne Road, Whitmore Reans, Wolverhampton
Postcode: WV1 4AL
Telephone: 01902 556585

If you have any comments or suggestions on the guide please email QAteam@wolverhampton.gov.uk

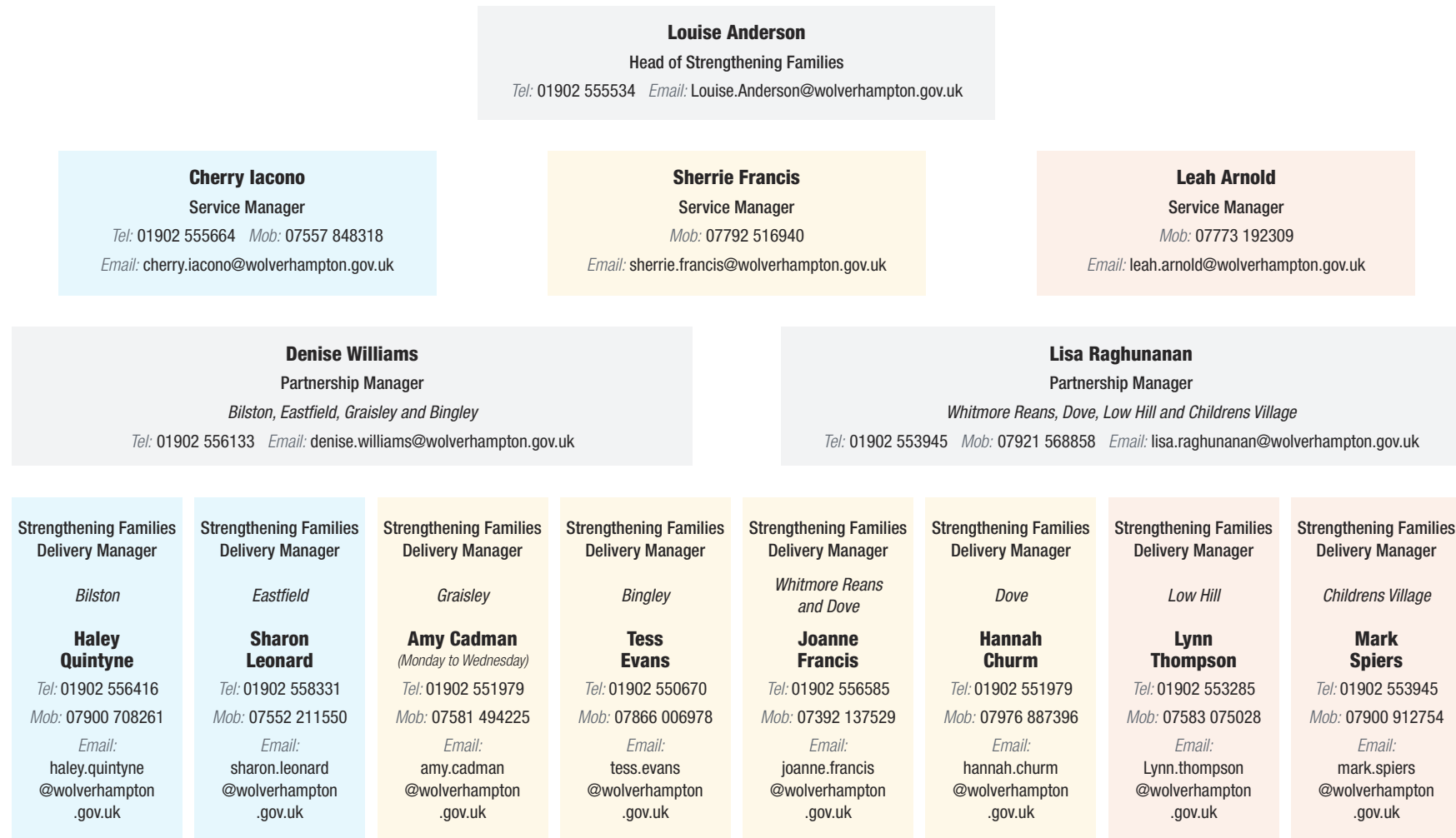
Early Intervention

Within the City we have 8 locality based Strengthening Families Hubs. Each Hub comprises of Social Workers and Early Intervention Staff. Strengthening Families Hubs provide support and activities for families with children 0-18 years. With everything from stay and play groups, parenting support, housing, benefits, training and employment and much more to help get the most out of families with their children.

Strengthening Families Hubs also support families to access the Terrific for Twos, nursery provision. Families, parents and carers are also encouraged to use their free time to access training or prepare for employment.

*For more information about **Strengthening Families Hub** contact us by phone or call into one of the activity groups and speak to one of our team.*

Early Intervention Structure Chart



MASH 24

The Multi Agency Safeguarding Hub (MASH) is the single point of contact for all Early Intervention and safeguarding concerns regarding children and young people in Wolverhampton. It brings together expert professionals, from a range of services that have contact with children, young people and families, making the best possible use of their combined knowledge and information to meet children's needs and keep them safe from harm.

Wolverhampton's MASH achieves this by co-locating agencies across the City. It enables these agencies to carry out timely, joint assessments and agree the most appropriate course of action for the individuals and families concerned. The MASH is made up of staff from different teams and partner agencies.

The MASH is based at the Priory Green Offices and currently includes representatives from;

- the Council's Early Intervention Services
- Adults and Childrens Social Care
- West Midlands Police,
- Recovery Near You,
- Wolverhampton Homes,
- Probation,
- The Royal Wolverhampton NHS Trust,
- Wolverhampton Clinical Commissioning Group
- Black Country Healthcare NHS Foundation Trust

Professionals who have a safeguarding or child protection concern should complete an electronic **Multi Agency Referral Form (EMarF)** and then call the **MASH** on **01902 555392** to confirm it has been received.

Out of hours, please call: 01902 552999

Based at: Priory Green, Whitburn Close, Wolverhampton

Postcode: WV9 5NJ

Telephone Office: 01902 555392

MASH & Early Intervention Service Manager: **Leah Arnold**

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MASH Structure Chart

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Team Manager

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Senior Social Worker

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Senior Social Worker

Stephanie Algar

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Senior Social Worker

Vacant

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Email: TBC

Early Help Manager

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Early Help Manager

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Social Worker

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Social Worker

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Social Worker Agency

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Social Worker Agency

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Business Support

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Children in Need (CIN) & Child Protection Social Work (CPSW)

The focus of the work conducted by these teams is safeguarding children and supporting families to stay together and achieve positive outcomes. Where required, Child in Need and Child Protection Plans are initiated in order to provide robust packages of support, ensuring that children are safe and protected.

If it is found that children are not able to remain with their families safely then we start legal proceedings and take the case to court to ensure the best outcomes can be achieved for the children.

The Social Work Team is also hosting the **Social Care Frontline training and development programme** for talented graduates and career changers who are embarking on a career in children's social work, through which they will benefit from intensive practical and academic training tailored to their needs.

CIN / CP Structure Chart

Head of Strengthening Families

Louise Anderson

Tel: 01902 555534 *Email:* Louise.Anderson@wolverhampton.gov.uk

Service Manager
(Court, Frontline, Eastfield and Bilston)

Cherry Iacono

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Service Manager
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(Child Assessment Team & NRPF)

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You can get this information in large print, braille, audio
or in another language by calling 01902 551155

wolverhampton.gov.uk 01902 551155

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