

WOLVERHAMPTON SAFEGUARDING TOGETHER PARTNERSHIP

Multi-Agency Safeguarding
Arrangements 2024



CITY OF
WOLVERHAMPTON
COUNCIL



NHS
Black Country
Integrated Care Board

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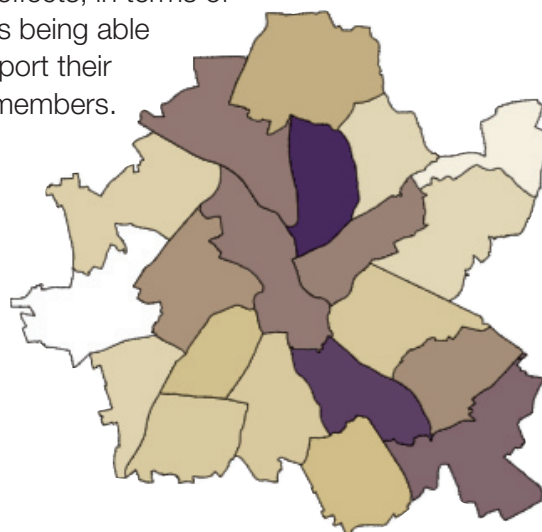
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Context

The City of Wolverhampton's population has been growing in recent years, and now stands at over 270,000. The city is ethnically diverse, with 45% of residents in 2021 being Ethnic Minority (that is, residents of a non-White British heritage). Furthermore, 23% of the population in 2021 were not born in the UK. Many religions are followed in the city. A fifth of the population is disabled, which is similar to the English average.

Although the City of Wolverhampton is younger than the English average, it still has challenges from an aging population, with the '65+' age group expected to rise faster than younger cohorts. This will be challenging to public sector services such as the NHS or social care, both of which will be heavily impacted with the

demands that an aging population would pose. However, the fact that the city has a younger population than average may mitigate some of those effects, in terms of families being able to support their older members.



Safeguarding Arrangements in Wolverhampton

This document sets out how the strategic safeguarding partners in Wolverhampton intend to work together with our wider safeguarding partners (the relevant agencies) to keep children, young people, adults with care and support needs, and families in Wolverhampton safe.

The Children Act 2004 (amended by the Children and Social Work Act 2017), along with further guidance provided by Working Together 2023 and the Care Act 2014, places a duty on statutory safeguarding partners to make arrangements to work together to safeguard and promote the welfare of all children and adults with care and support needs in our local area.

Working Together 2023 states that the four statutory partners (Local Authority, Integrated Care Board, Police and Education) have a joint and equal duty to make arrangements to:

- Work together as a team to safeguard and promote the welfare of all children in a local area.
- Include and develop the role of wider local organisations and agencies in the process.

Effective local safeguarding children's arrangements will ensure that:

- Outcomes for children will improve continuously.
- Children are safeguarded and their welfare promoted.
- Relevant partner agencies collaborate, share information and work to the agreed vision and values established for Wolverhampton.
- Organisations and agencies challenge appropriately and hold one another to account effectively.
- There is early identification and analysis of new safeguarding issues and emerging threats.

- Learning is promoted and embedded in a way that enables local services for children and families to reflect and implement changes to practice.
- Information is shared effectively to facilitate more accurate and timely decision making for children and families.

The Care Act 2014 requires that every Local Authority must set up a Safeguarding Adults Board, whose main objective is to assure itself that the local safeguarding arrangements and partners act to help and protect adults in its area who meet the criteria for safeguarding.

The Care Act 2014 requires Local authorities to:

- Assure itself that local safeguarding arrangements are in place as defined by the Care Act 2014 and statutory guidance.
- Assure itself that safeguarding practice is person-centred and outcome focused.
- Work collaboratively to prevent abuse and neglect where possible.
- Ensure agencies and individuals give timely and proportionate responses when abuse or neglect have occurred.
- Assure itself that safeguarding practice is continuously improving and enhancing the quality of life of adults in its area.

The arrangements were designed to undertake the three core duties of:

- Developing and publishing a strategic plan setting out how the board will meet its objectives in conjunction with partners.
- Publish an annual report setting out how effective arrangements have been.
- Commissioning safeguarding adult reviews.



Structure of the Wolverhampton Safeguarding Together Partnership

Wolverhampton Safeguarding Together Partnership are focused on improving safeguarding practice and outcomes for children, young people, adults with care and support needs and families.

Lead Safeguarding Partners
 Represented by the Chief Exec for the Local Authority, Chief Exec for the Integrated Care Board and Chief Constable for West Midlands Police



Executive Group (Delegated Safeguarding Partners)
 Represented and chaired by the four strategic partners
 Local Authority | Police | Integrated Care Board | Education



Scrutiny and Assurance Co-ordination Group
 Attended by strategic leads from across the partnership



Statutory Partners

In Wolverhampton, the Lead Safeguarding Partners (LSPs) as defined in Working Together to Safeguard Children 2023, are:

Tim Johnson

Chief Executive,

City of Wolverhampton Council

David Melbourne

Chief Executive,

Black Country Integrated Care Board

Scott Green

Chief Constable,

West Midlands Police

Due to our shared footprint of the West Midlands Police force, the seven West Midlands safeguarding partnerships have agreed that there will be:

- One annual Regional Lead Safeguarding Partner Group Conference representing all seven areas.
- 3x a year Local Lead Safeguarding Partners Strategic Executive meetings as a Black Country.

This new arrangement will be kept under review in the first year.

The Lead Safeguarding Partner for each agency has appointed a Delegated Safeguarding Partner to have responsibility and authority for ensuring full participation with these arrangements.

In Wolverhampton, the Delegated Safeguarding Partners (DSPs) as defined in Working Together to Safeguard Children 2023, are:

Alison Hinds

Executive Director of Families,

City of Wolverhampton Council

Andrew Wolverson

Director of Adults Services,

City of Wolverhampton Council

Anthony Tagg

Chief Superintendent, Local Policing

Area Commander Wolverhampton,

West Midlands Police

Sally Roberts

Chief Nursing Officer and Deputy

Chief Executive Officer,

Black Country Integrated Care Board

Mark Heywood

Strategic Education Lead,

City of Wolverhampton Council

The Delegated Safeguarding Partners are empowered to:

- Speak with authority for the safeguarding partner they represent.
- Take decisions on behalf of their organisation or agency and commit them on policy, resourcing and practice matters.
- Hold their own organisation or agency to account on how effectively they participate and implement the local arrangements.

The Delegated Safeguarding Partners will meet on a quarterly basis and will agree on ways to co-ordinate their safeguarding services, will act as a strategic leadership group in supporting and engaging others and will oversee the implementation of local and national learning, including from serious child safeguarding incidents.

In Wolverhampton the above Delegated Safeguarding Partners remain accountable for any actions or decisions taken on behalf of the Wolverhampton Safeguarding Together Partnership.

The Delegated Safeguarding Partners, working together, assume primary responsibility for implementing the local multi-agency safeguarding arrangements and providing strong leadership of the multi-agency safeguarding arrangements to ensure they are effective in bringing together relevant partner agencies.

Executive Group

The Delegated Safeguarding Partners will Chair the Executive Group in rotation. Education have representation as the fourth statutory partner.

The Executive Group have agreed that the Education Strategic Lead role will sit as an advisory role to the Executive Group and not that of a decision maker which will remain with the Director of Children's Services.

The Education Strategic Lead will represent all education providers across the city.

The Executive Group will ensure regular review and scrutiny of arrangements and activity of the Wolverhampton Safeguarding Together Partnership.

The commissioning of independent scrutiny to further the work of Wolverhampton Safeguarding Together Partnership will seek to provide assurance that:

- We are responding to the needs of children, young people, adults with care and support needs and families in the area through our shared priorities.
- The Executive Group safeguarding arrangements are effective and that the safeguarding partners hold each other to account and escalate concerns where required (Wolverhampton Safeguarding Together Partnership will operate according to the Memorandum of Understanding between the Safeguarding Partners that will include an escalation policy).

Scrutiny and Assurance Co-ordination Group

The Scrutiny and Assurance Co-ordination Group (SACG) will utilise the experience, expertise and active involvement of our partners to assist the Executive Group to identify priorities and the most suitable methods of scrutiny.

The Scrutiny and Assurance Co-ordination Group has the responsibility to ensure safeguarding outcomes for children, young people, adults with care and support needs and families are informed by performance information, quality assurance activity and challenge.

The group will evaluate the performance and impact of safeguarding activity to make a difference to the lives of children, young people, adults with care and support needs and families in the city, developing a culture of challenge and collaborative working amongst partners.

The Scrutiny and Assurance Co-ordination Group will take responsibility for monitoring delivery of the Strategic Plan and will formally report to the Executive Group quarterly, with the understanding that any issues that could impact on the delivery of the plan will be escalated to the Chair of the Executive Group immediately. Each of the Priority and Sub-Groups will have a work plan which will underpin the delivery of these priorities.

This will also align to the Quality Assurance Framework via the collection of qualitative and quantitative data and multi-agency audits, whilst ensuring that the impact and outcomes of this information can clearly evidence the difference being made.

The Scrutiny and Assurance Co-ordination Group aims and responsibilities are:

- To develop a responsive work plan reflecting each priority question identified by the Executive Group
- To make recommendations, including to inform priority setting, to the Executive Group following scrutiny and challenge
- To review and contribute to regional policy development
- To understand the performance of safeguarding services
- To evaluate the impact of safeguarding activity
- To seek and provide assurance through the scrutiny of single agency, and commissioning of multi-agency, safeguarding activity
- To ensure an appropriate response to new and emerging safeguarding issues
- To ensure the views and experience of children and adults inform the work of Wolverhampton Safeguarding Together.
- To drive continuous improvement and development of safeguarding practice and services in Wolverhampton
- To create and co-ordinate task and finish groups according to risks emerging and in line with our current priorities
- To receive and scrutinise updates from the WST Sub-Groups
- To make suggestions and recommendations to improve multi-agency working.

Priority Setting and Groups

Our priority setting will be flexible and dynamic in response to the needs of children, young people, adults with care and support needs and families in the city, in line with national, regional and local statutory reviews, audits, performance data and 'experts by experience' consultations.

Wolverhampton Safeguarding Together Partnership will work with partners on clear priorities, which are agreed by the Executive Group.

Our Strategic Plan will provide information on how the agreed priorities will be driven in line with the revised multi-agency safeguarding arrangements as set out in Working Together 2023 and the responsibilities of Safeguarding Adult Boards set out in the Care Act 2014, in compliance with statutory requirements.

For each priority:

- A lead will be established drawn from our partner agencies.
- The Executive Group will agree lead and sub questions
- Partners will provide baseline information and data to measure the impact of the priority group during the period of the priority
- A workplan will be developed based upon identified need within the city and progress made will be reported on a quarterly basis to the Scrutiny and Assurance Co-ordination Group and Executive Group
- A Quality Assurance Framework and multi-agency audit schedule will be developed to measure the effectiveness of current practice, identify good practice and areas for improvement
- Task and Finish groups will be established to undertake key workstreams

The purpose of the priority groups is to improve the effectiveness of multi-agency practice in Wolverhampton, for each group our aims are:

Neglect and Self-Neglect Priority Group

- Provide a user-friendly toolkit and ensure it is embedded in practice.
- Provide an overview of what action is being taken to tackle neglect within the city.
- Reduce the number of inappropriate safeguarding referrals.
- Provide a better understanding of what constitutes neglect where there are care quality concerns.
- Provide an understanding of the extent agencies and families are aware of Neglect and Self-Neglect looks like and the impact it can have.
- Identify any gaps in knowledge and provide appropriate training / resources.
- Increase practitioner knowledge and understanding of Neglect and Self-Neglect and poverty.

Transitional Safeguarding

- Assure that there is a smooth transition pathway in place for all children, young people and adults to ensure ongoing consistent support.
- Increase the knowledge and awareness of Transitional Safeguarding across the partnership.
- Provide an understanding of Transitional Safeguarding arrangements across the partnership and how effective they are.

Child Sexual Abuse

- Establish a clear commitment across the partnership to prevent, identify, and respond to Child Sexual Abuse in all its forms.
- Align strategic priorities with national guidance and local / regional needs.

- Understand what preventative work is already in place to identify and address any gaps.
- Use local/regional data to understand the scale, nature, and context of CSA.
- Undertake a multi-agency training needs assessment.
- Deliver evidence-based training and provide accessible resources to support practice.
- Increase public awareness and understanding of an appropriate response to suspected child sexual abuse.
- Launch the WM Regional CSA Response Pathway and resources.

Cumulative Harm and Trauma

- Understand how partners have embedded Cumulative Harm & Trauma approaches within organisational policies.
- Understand how partners have embedded Cumulative Harm & Trauma approaches within organisational assessment and practice delivery.
- Determine whether partnership organisations frontline practitioners have accessed appropriate training to equip them to understand and embed cumulative harm & trauma informed practice.
- Understand the level of understanding partner organisations have around 6 principles of Trauma Informed Care in the workplace and how supervision policy and practice support this organisational culture.
- Understand what internal quality assurance mechanisms organisations / agencies have in place and how the learning is disseminated.
- Utilise learning from statutory reviews in which cumulative harm and trauma have been identified as key factors.

One Panel

The One Panel is a multi-agency senior officer group that has delegated responsibility from Wolverhampton Safeguarding Together Partnership Executive Group to take referrals for statutory reviews for Safeguarding Adults (SARs), Child Safeguarding Practice Reviews (CSPRs).

The One Panel also has delegated responsibility to initiate local multi-agency Learning Lessons Reviews and make recommendations against the statutory criteria for reviews to the Executive Group, National Panel and the Home Office.

The One Panel will work within a 'Think Family' framework. The family is a system and when supporting any member of a family / system, the needs of all members of the family need to be taken into account and explored so that all aspects of the system are addressed. This will be reflected in all reviews.

The One Panel will provide a multi-agency forum for:

- Consideration of all statutory review where they meet the criteria.
- Making recommendations to carry out local multi-agency learning lessons reviews which do not meet the statutory criteria, but the Panel feel there is significant learning to be had that will improve safeguarding policy, process and practice. This should also be relevant to good or exemplar practice.
- Recommending single agency reviews. If agencies decide not to proceed with a single agency review as recommended, One Panel can request a rationale as to why.

- Considering learning of national relevance across SARs and CSPRs.
- Focussing on the opportunities to learn on a system wide basis rather than a blame culture approach.
- Ensuring that recommendations from learning, where agreed, are shared appropriately and revisited following any future learning review. This will be supported by the Partnership's Quality Assurance Framework.
- Escalating issues through the Partnership's governance where evidence suggests that positive change in practice is not being embedded.
- Having oversight and assurance of work that is commissioned by the One Panel and the resulting action plans in regard to both statutory and non-statutory reviews within a Think Family framework.
- Being responsible for responding to learning from single agency, multi-agency and Think Family learning and feed into the Communications, Engagement and Learning Group.
- Considering how recommendations for both children's and adults can be themed based on all learning reviews so that there is a clear commitment to positive change in practice.

The One Panel currently utilises the West Midlands Regional Local Child Safeguarding Practice Review (LCSPR) Toolkit and Guidance and the West Midlands Regional Safeguarding Adult Review (SAR) Guidance.

Sub-Groups

Communication and Learning

Wolverhampton Safeguarding Together Partnership have recently merged the Learning and Improvement and Communities and Engagement Sub-Groups, creating the Communication and Learning Sub-Group. This group aims to ensure effective communication, engagement, and continuous learning and improvement across the partnership.

Wolverhampton Safeguarding Together Partnership are committed to a culture of continuous learning and improvement, to identify improvements needed and to consolidate good practice. Professionals will continue to have access to a wide range of learning, and this will be disseminated through a range of methods:

- Wolverhampton Safeguarding Together multi-agency training.
- Annual Learning Events.
- Bulletins / Newsletters.
- WST Website.
- Awareness campaigns.
- Partnership forums.

This group will ensure training is effective and complies with best practice in line with Working Together 2023, Care Act 2014 and Keeping Children Safe in Education 2024.

The group will continually review our multi-agency training programme to ensure it is meeting the needs of practitioners. Training will be delivered by the multi-agency training pool and where necessary, commissioned externally.

We are committed to evaluating the effectiveness of training through feedback and evaluation.

The Wolverhampton Safeguarding Together Partnership will continue to strengthen the engagement with all our communities to ‘make safeguarding everyone’s business.’ To achieve this, we will:

- Identify, contribute to creating and share key safeguarding messages using partners’ city-wide communication channels with the children’s and adults’ workforces, public and community groups.
- Undertake campaigns as prioritised by the Scrutiny and Assurance Co-ordination group based on both local and national safeguarding themes and learning.
- Build upon the co-production and lived experience work across our partnership and plan joint co-production work as appropriate.
- Ensure that equality, diversity, views and contributions from all are welcomed and respected.
- To ensure that digital channels effectively promote the work of Wolverhampton Safeguarding Together Partnership.
- Continue to maintain close links with our faith and religious groups, third sector organisations, charities and other providers working with children, young people and adults with care and support needs.

Education Provider Safeguarding Group

The Education Provider Safeguarding Group members will represent children's and adult's education providers in the city, the group will:

- Be a consultation forum representing 0-25 education partners including Private, Voluntary and Independent (PVI) childcare, early years settings, primary, secondary and special schools and academies, the college and university and alternative provision including LA and independent settings.
- Consider national safeguarding for children and adults statutory and non-statutory guidance and local policies, procedures and concerns.
- Be responsible for sharing information, gathering feedback and representing the views of the providers in their sector and/or Learning Community at the reference group meetings.
- Contribute to the planning of Education Provider Safeguarding Group and DSL network meetings which includes agenda items on behalf of your sector.
- Provide the group with updates on current strengths, concerns and items for escalation (as required) on behalf of your sector.
- Support education representation at working groups across the partnership.

Relevant Agencies

Relevant agencies are those organisations and agencies whose involvement the safeguarding partners consider are required to safeguard and promote the welfare of local children, young people, adults with care and support needs and families.

Wolverhampton Safeguarding Together Partnership will continue to maintain already close and established relationships with other local partnerships.

We will continue to maintain our Education Providers Safeguarding Group which has representatives from early years, maintained schools, academies, independent schools, alternative provision, special schools, colleges and universities.

The local safeguarding partners have acknowledged the strength and maturity of the current safeguarding partnership arrangements and will maintain the same relevant agencies list (see appendix one) as currently exists for the Wolverhampton Safeguarding Together Partnership whilst acknowledging that the list is

flexible and will be revised and republished as necessary.

Residential homes are recognised as relevant agencies and will be involved in our bi-annual safeguarding events and all other safeguarding activities including workforce development. (There are currently no youth custody facilities within the local authority area.)

Organisations not individually named in the relevant agencies list of the Wolverhampton Safeguarding Together Partnership arrangements should nonetheless collaborate with the safeguarding partners to safeguard children, young people, adults with care and support needs and families in Wolverhampton.

These safeguarding arrangements will apply across the geographical area of the City of Wolverhampton.

The safeguarding partners: Black Country Integrated Care Board and West Midlands Police Wolverhampton Neighbourhood Policing Unit boundaries correspond with those of the local authority.

Information Sharing

Wolverhampton Safeguarding Together follows the HM Government Information Sharing Guidance adhering to the data protection and freedom of information legislation in order to protect and safeguard children and adults with care and support needs in Wolverhampton.

We adhere to the 7 Golden Rules of Information Sharing - Necessary, Proportionate, Relevant, Adequate, Accurate, Timely and Secure and as such believe the following:

1. Be transparent with the individual (and/or their family, where appropriate) from the beginning about why, what, how, and with whom information will or could be shared, and seek their consent unless it is unsafe or inappropriate to do so.
2. If unsure about sharing information, seek advice from other practitioners or information governance lead without revealing the individual's identity if possible.
3. Share information with consent whenever possible and respect the wishes of those who do not consent, unless there is a lawful reason to share without consent, such as safeguarding concerns. Base judgments on the specific facts of the case.
4. When sharing or requesting personal information, be clear about the basis for doing so. Without consent, be mindful that the individual might not expect their information to be shared.
5. Prioritise safety and well-being: Make information sharing decisions based on the safety and well-being of the individual and others who may be affected.
6. Ensure the information shared is necessary, proportionate, relevant, accurate, timely, and secure. Each agency should follow their organisation's policy on handling personal information securely.
7. A record of the decision and the reasons for it should be documented as to whether the information was shared or not. If it has been shared, record what was shared, with whom, and for what purpose.

Independent Scrutiny Arrangements

The independent scrutiny function will provide the constructive and critical challenge to the effectiveness of the multi-agency safeguarding arrangements. Wolverhampton Safeguarding Together Partnership has chosen to use a range of independent scrutiny methods rather than a sole independent scrutineer.

The progress against our shared priorities will be subject to challenge and review as part of our annual reporting arrangements. Our annual report is commissioned independently and provides scrutiny of our arrangements and measures the impact of each priority.

There will in addition be independent scrutiny of the effectiveness of the Executive Group and of the safeguarding arrangements of the Wolverhampton Safeguarding Together Partnership through an appraisal carried out by an independent scrutineer.

Wolverhampton Safeguarding Together Partnership will employ a 'toolkit' of scrutiny methods designed to identify the strengths and areas to be developed in our arrangements.

These will include:

- Multi-agency case file audits
- Peer reviews in arrangements with other Local Multi Agency Safeguarding Arrangement (MASA) Partnerships.
- Peer review commissioned through the Local Government Association
- Frontline Practitioner Visits
- Commissioned independent audits / inspection
- Scrutiny of single agency quality assurance systems
- Inter-agency peer review
- Commissioned statutory and thematic reviews
- Independent scrutiny of recommendations and learning from statutory reviews – following completion of action plans (6 or 12 months)
- Focused independent scrutiny (x1 children, x1 adults, x1 joint)



Threshold of Needs and Support

The Thresholds of Need and Support document is to assist everyone involved in making decisions about the most appropriate support to provide to children, young people and their families in relation to different levels of need. It also clarifies how various levels of support can be accessed as a new threshold of need is reached.

The guidance offers a framework for us to work together, share information and use our individual and collective resources more effectively to bring about positive and sustained changes for children, young people, and families in Wolverhampton. To do this we need to work collaboratively and honestly with the children and their families/carers to identify strengths and needs, to find practical and achievable solutions and to provide the right amount of information, advice, and support at the right time.

It is essential that during delivery of services to children, young people and their families, any additional needs are identified as early as possible, and intervention is put in place with a focus on providing early support and family help.

Everyone has a responsibility to take a 'Think Family' approach in the context of safeguarding

children and adults and this should be at the heart of practice across all partner agencies.

A Think Family approach refers to the steps taken by children's, young peoples, and adult practitioners to identify wider family needs which extend beyond the individual they are supporting. Working together effectively will help improve lives, so 'Think Family'.

This document must be read alongside Wolverhampton Safeguarding Together Partnership procedures that reflect the legal framework underpinning work with children to promote their welfare and prevent abuse. These procedures are available at:
www.wolverhamptonsafeguarding.org.uk

In Wolverhampton, all our services are responsible for promoting conversations which are essential to identifying and providing an appropriate response to safeguarding. Having the right conversation with the family/child can help identify concerns and needs at an early stage and enable professionals and agencies to provide appropriate early support.

Alongside the Thresholds of Need document, we have also published our Section 17 protocol.

Dispute Resolution and Escalation Policy

Through effective leadership and commitment, we aim to resolve disputes between safeguarding partners informally and using the Wolverhampton Safeguarding Together Partnership Escalation Policy.

In extreme circumstances it may be necessary to seek formal independent arbitration to reach

a timely and mutually acceptable conclusion.

It should be noted that all Safeguarding Partners are required to comply with their statutory duties and obligations and may be held to account by their regulatory body or inspectorate.

Funding and Business Support


The Safeguarding Partners have equal and joint responsibility for local safeguarding arrangements, which is underpinned by equitable and proportionate funding.


Appendix One - Relevant Agencies in Wolverhampton

Wolverhampton Safeguarding Together Partnership includes the named statutory safeguarding partners and those agencies and organisations listed below, each of whom has been chosen because they have varying degrees of contact with children and/or adults at risk and those who care for them:

- Adoption at Heart.
- Black Country Healthcare NHS Foundation Trust.
- Black Country Integrated Care Board.
- British Transport Police.
- Care Homes, Care Providers and Residential Care Homes (children & adults).
- Care Quality Commission (CQC).
- Childcare providers including nurseries and childminders.
- Children and Family Court Advisory and Support Service (Cafcass).
- City of Wolverhampton Council.
- Department for Work and Pensions.
- Education Providers including college and university settings.
- General Practitioners and other relevant Primary Care Professionals.
- Healthwatch Wolverhampton.
- HM Prison and Probation Services.
- Housing Providers.
- Independent Fostering Agencies.
- National Health Service England/Improvement.
- Safer Wolverhampton Partnership.
- The Armed Forces.
- The Royal Wolverhampton NHS Trust.
- UK Visa, Immigration, Enforcement and Border Force.
- Urgent Care Provider.
- Voluntary, Community and Faith Sector including charities, religious organisations and providers of sport and leisure activities.
- West Midlands Ambulance Service Foundation Trust.
- West Midlands Coroner's Office.
- West Midlands Fire Service.
- West Midlands Police.
- Youth Justice Service.
- Where appropriate, other services commissioned by any of the above.





 Wolverhampton Safeguarding Together

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or in another language by calling 01902 551155
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City of Wolverhampton Council, Civic Centre, St. Peter's Square, Wolverhampton WV1 1SH